

2020 Debt Collection Summary

(GP: Debt Collection Reports) Each state agency shall provide...a report detailing the amount of its outstanding [aged] debt and all methods it has used to collect that debt. This report is due by the last day of February for the previous calendar year. For purposes of this provision, outstanding [aged] debt means a sum remaining due and owed to a state agency by a nongovernmental entity for more than sixty calendar days.

2020
Total A/R \$1.68B
Aged A/R \$1.09B

65

Percent of accounts receivables (A/R) reported by agencies is aged.

43

Agencies reported having aged A/R at 12/31/2020.

>74

Percent of reported aged A/R is attributable to DOR—delinquent taxes.

Does not include collections through Set-off Debt/GEAR on behalf of other agencies.

74

Percent of agencies use one or more external methods for collection.

>98

Percent of uncollected A/R will pass through external collection methods

More than
\$30 million

was written off as bad debt in 2020 a 14% decrease over 2019.

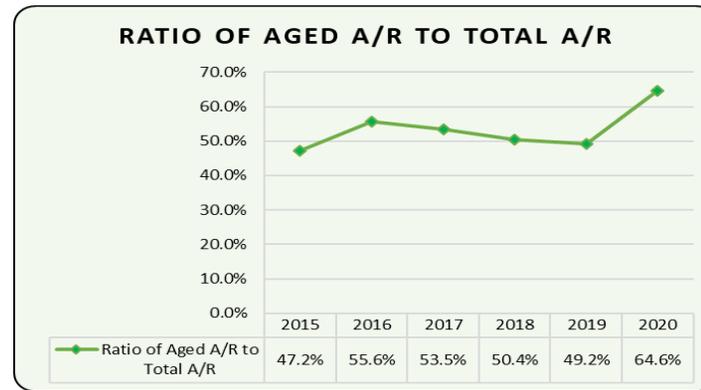
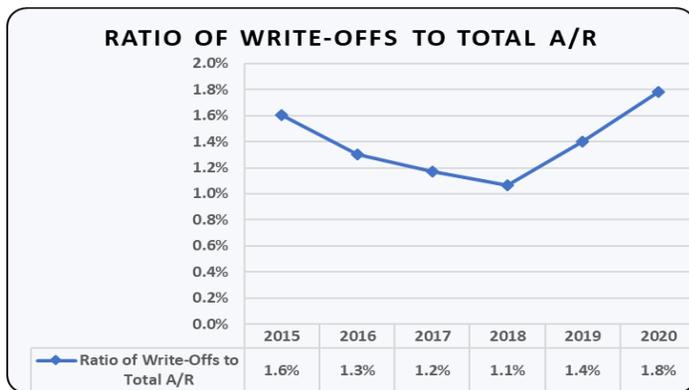
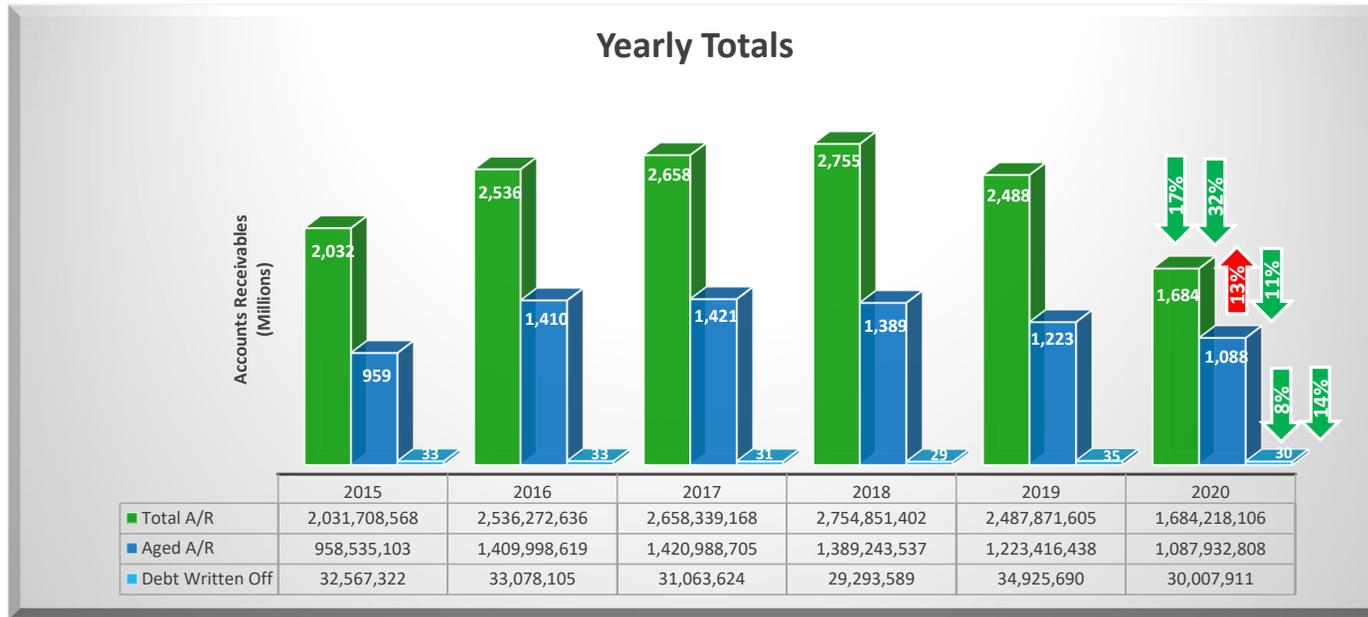
More than a
17% decrease
in total A/R and 13%
increase in aged A/R reported since 2015.

Some agencies are unable to report aged A/R separately from total A/R; therefore, some amounts for aged A/R may be misstated. The variance is immaterial.

The older the debt, the more challenging it is to collect.

**2020 Debt Collection
Totals by Year**

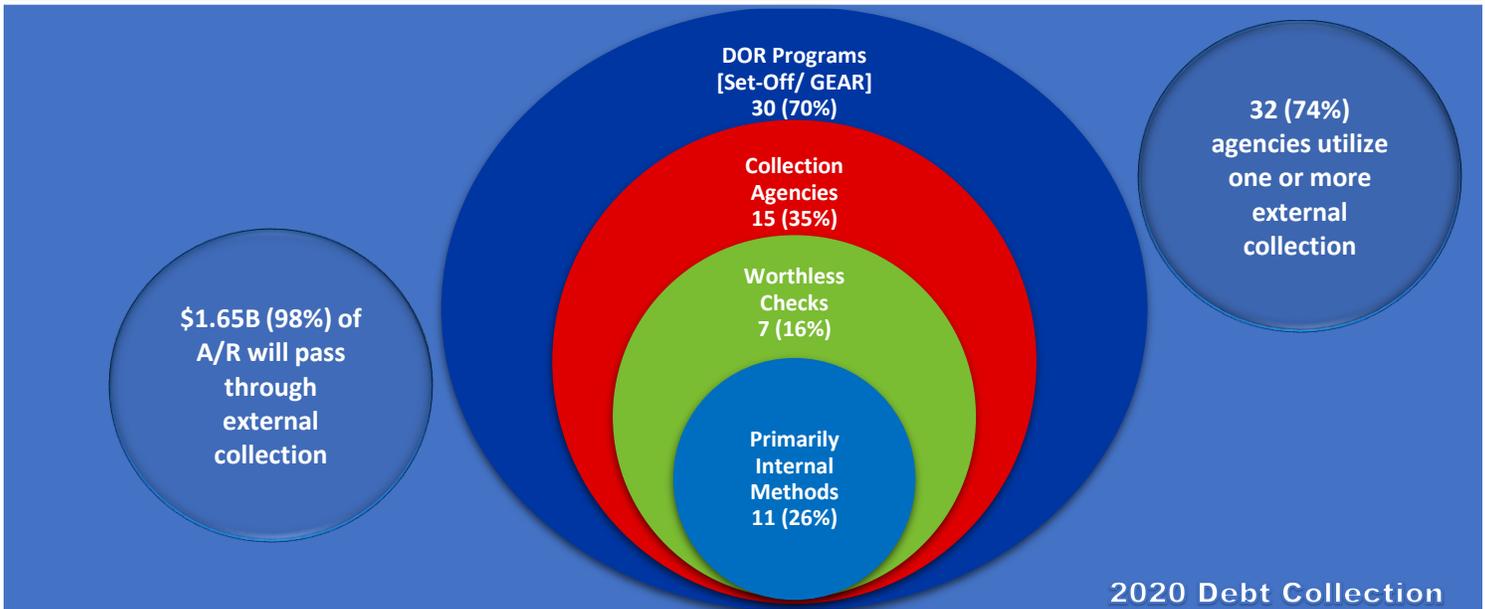
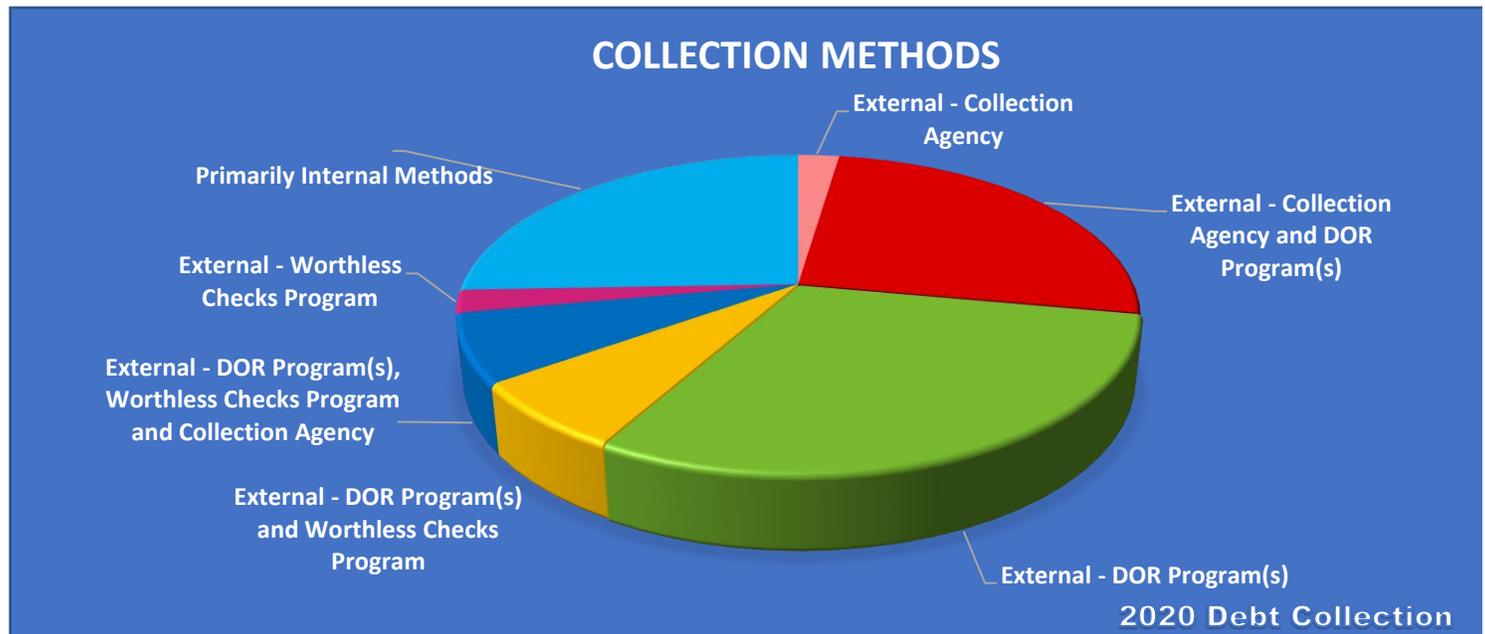
	2015	2016	2017	2018	2019	2020	% Change from 2015	% Change from 2019
Total A/R	2,031,708,568	2,536,272,636	2,658,339,168	2,754,851,402	2,487,871,605	1,684,218,106	-17%	-32%
Aged A/R	958,535,103	1,409,998,619	1,420,988,705	1,389,243,537	1,223,416,438	1,087,932,808	13%	-11%
Debt Written Off	32,567,322	33,078,105	31,063,624	29,293,589	34,925,690	30,007,911	-8%	-14%



	2015	2016	2017	2018	2019	2020	% Change from 2015	% Change from 2019
Ratio of Write-Offs to Total A/R	1.6%	1.3%	1.2%	1.1%	1.4%	1.8%	13%	29%
Ratio of Aged A/R to Total A/R	47.2%	55.6%	53.5%	50.4%	49.2%	64.6%	37%	31%

2020 Debt Collection

The below collection methods/ combinations...	...are used by the below # of agencies.	These are the corresponding A/R amounts that were reported.		Of the "Total A/R" reported...	
Collection Method	No. of Agencies	Total A/R	Aged A/R	% Current	% Aged
External - Collection Agency	1	1,511.22	1,461.22	3%	97%
External - Collection Agency and DOR Program(s)	11	1,241,475,783.86	895,555,836.85	28%	72%
External - DOR Program(s)	13	122,345,932.98	106,956,362.76	13%	87%
External - DOR Program(s) and Worthless Checks Program	3	21,712,917.50	18,517,896.55	15%	85%
External - DOR Program(s), Worthless Checks Program and Collection Agency	3	263,608,979.96	62,825,596.22	76%	24%
External - Worthless Checks Program	1	2,020,961.80	317,959.96	84%	16%
Primarily Internal Methods	11	33,052,018.92	3,757,694.71	89%	11%
	43	1,684,218,106.24	1,087,932,808.27	35%	65%



Collection Method - Amounts